



## **Quality Policy**

The Management of VENMAN S.A. has:

- has determined the Optimum Quality Level in the products produced by it and in the services provided by it, which is related both to the specifications of the current Greek legislation and to the specific requirements of customers and other stakeholders.
- has documented its quality policy and objectives
- has integrated environmental protection into its business strategy
- has documented quality objectives in matters relating to its construction products.

The company's strategic objective is the absolute satisfaction of the quality requirements of its customers and other stakeholders.

To achieve this goal, we are committed to the following:

- Compliance with the requirements of the ISO 9001 Quality Management standard.
- Continuous improvement of the quality of its construction and services to the level promised to customers.
- Continuously monitor and improve performance.
- Continuous improvement of the Company's Management System.
- Using the best available technology and expertise to continuously improve product service quality and minimize costs.
- Production and distribution of studies of specific specifications.
- Minimize errors limit non-conformities limit customer complaints.
- Delivery of products services adhering to agreed schedule and terms.
- Continuous education and training in scientific and quality management issues for the entire staff.
- Adherence to Greek, EU legislation and European directives, regulations (where required) regarding products and services.
- In general, the objective of VENAM ABEE. is to achieve, maintain and improve its image
  and credibility in the market, performing construction and providing products and services of
  consistently high quality, at competitive prices and based on efficient services, always
  considering the proper management of resources.

For the Management













